

CHANGE OF SUPPLIER UPDATE - DECEMBER 2012^{1,2}

1. Electricity Market

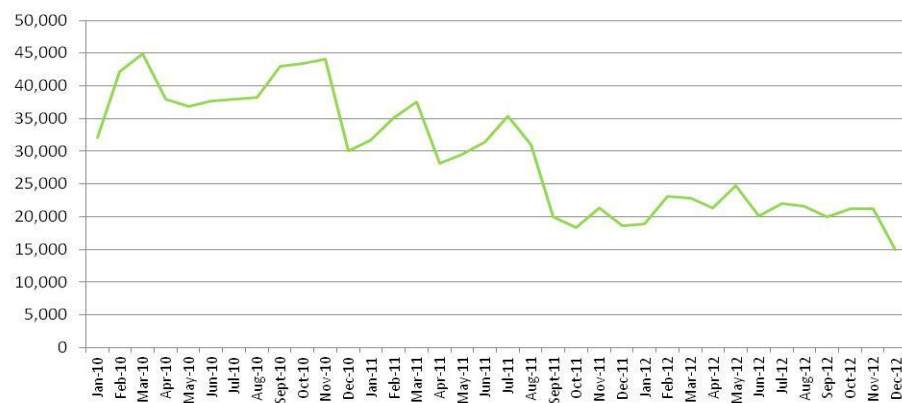


Figure 1a Electricity Total Monthly Switches 2010-12

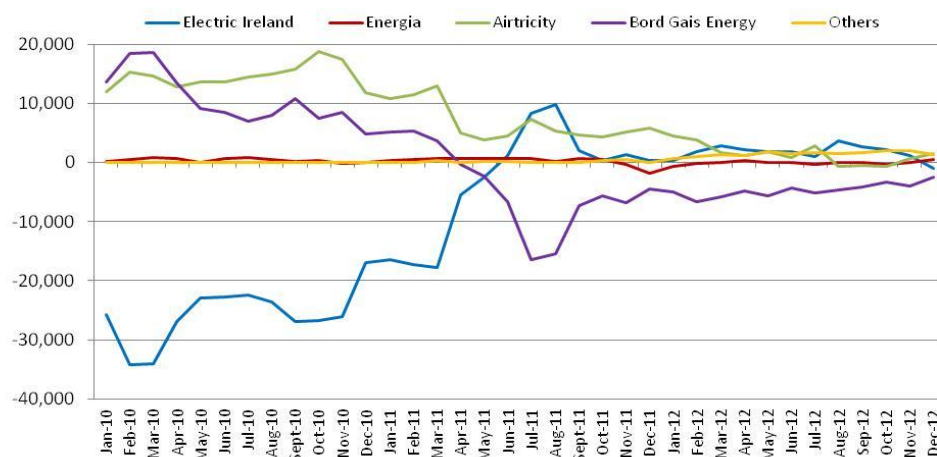


Figure 1b Electricity Total Switching by Supplier 2010-12

2. Gas Market



Figure 2a Gas Total Monthly Switches 2010-12

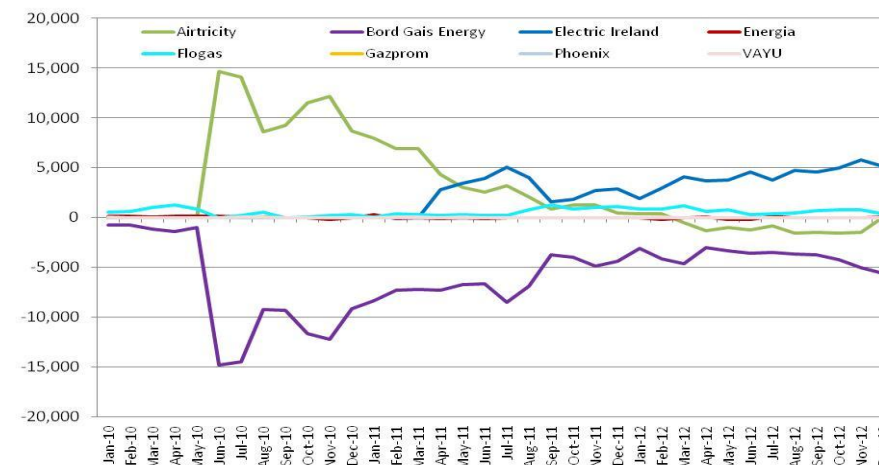


Figure 2b Gas Total Switching by Supplier 2010-12

¹ This memo gives an update to the Electricity and Gas Retail Markets on customer switching by supplier across the various market sectors. Electricity and gas customer switches are reported on a monthly basis, using data from the DSOs (the MRSO for electricity and the GPRO for gas) on actual completed switches.

² Any comments should be addressed to Adrienne Costello at the Commission for Energy Regulation (acostello@cer.ie)

Electricity Market – Losses, Gains & Net Gains/Losses

	Electric Ireland	Energia	Airtricity	Bord Gáis Energy	Others	Total
2010	339,168	8,315	44,050	76,635	14	468,182
2011	135,100	9,635	74,939	118,442	66	338,182
2012	79,741	12,726	82,009	77,082	498	252,056

Jan-12	5,895	1,418	5,195	6,338	16	18,862
Feb-12	7,093	1,029	6,656	8,333	19	23,130
Mar-12	6,763	943	7,438	7,624	28	22,796
Apr-12	6,706	844	7,166	6,647	23	21,386
May-12	7,681	1,789	7,818	7,415	29	24,732
Jun-12	6,371	943	6,701	6,108	30	20,153
Jul-12	7,424	1,163	6,708	6,773	30	22,098
Aug-12	6,461	773	7,840	6,473	37	21,584
Sep-12	6,163	807	7,120	5,910	48	20,048
Oct-12	6,650	994	7,600	5,862	45	21,151
Nov-12	7,016	1,120	7,099	5,866	117	21,218
Dec-12	5,518	903	4,668	3,733	76	14,898

Table 1 – Electricity: Annual & Monthly Losses by Supplier

	Electric Ireland	Energia	Airtricity	Bord Gáis Energy	Others	Total
2010	29,749	13,043	219,828	205,531	31	468,182
2011	99,107	13,424	156,312	67,339	2,000	338,182
2012	100,504	12,458	99,377	21,338	18,379	252,056

Jan-12	6,195	850	9,668	1,381	768	18,862
Feb-12	8,962	915	10,490	1,795	968	23,130
Mar-12	9,561	986	9,121	1,762	1,366	22,796
Apr-12	8,837	1,158	8,283	1,820	1,288	21,386
May-12	9,497	1,798	9,609	1,859	1,969	24,732
Jun-12	8,281	914	7,638	1,833	1,487	20,153
Jul-12	8,394	825	9,600	1,585	1,694	22,098
Aug-12	10,113	877	7,269	1,782	1,543	21,584
Sep-12	8,936	824	6,664	1,857	1,767	20,048
Oct-12	8,907	689	6,981	2,546	2,028	21,151
Nov-12	8,269	1,188	7,809	1,832	2,120	21,218
Dec-12	4,552	1,434	6,245	1,286	1,381	14,898

Table 2 – Electricity: Annual & Monthly Gains by Supplier

Gas Market – Losses, Gains & Net Gains/Losses

	Airtricity	Bord Gáis Energy	Electric Ireland	Energia	Flogas	Gazprom	Phoenix	VAYU	Total
2010	1,662	87,635	0	812	3,816	0	0	12	93,937
2011	19,702	86,246	1,297	1,251	4,651	0	1	132	113,308
2012	37,337	58,752	6,451	1,412	6,454	1	8	164	110,579

Jan-12	2,192	3,988	294	66	349	1	1	2	6,893
Feb-12	2,923	5,125	447	232	589	0	0	14	9,330
Mar-12	3,703	5,539	474	155	580	0	0	31	10,482
Apr-12	3,279	3,969	416	41	406	0	0	6	8,117
May-12	3,410	4,285	395	253	555	0	0	31	8,929
Jun-12	3,424	4,570	479	200	516	0	0	10	9,199
Jul-12	3,022	4,517	569	118	591	0	0	5	8,822
Aug-12	3,390	4,646	579	74	432	0	0	0	9,121
Sep-12	3,294	4,814	645	63	511	0	0	6	9,333
Oct-12	3,291	5,185	630	63	549	0	0	4	9,722
Nov-12	3,679	5,898	862	94	834	0	3	10	11,380
Dec-12	1,730	6,216	661	53	542	0	4	45	9,251

Table 3 – Gas: Annual & Monthly Losses by Supplier

	Airtricity	Bord Gáis Energy	Electric Ireland	Energia	Flogas	Gazprom	Phoenix	VAYU	Total
2010	80,793	1,860	149	1,478	9,445	1	11	200	93,937
2011	60,585	10,502	29,638	1,074	11,304	1	20	184	113,308
2012	27,067	11,228	56,573	884	14,672	6	5	144	110,579

Jan-12	2,581	883	2,178	28	1,214	6	2	1	6,893
Feb-12	3,288	989	3,419	70	1,454	0	0	110	9,330
Mar-12	3,165	901	4,564	100	1,745	0	1	6	10,482
Apr-12	1,956	926	4,129	69	1,036	0	1	0	8,117
May-12	2,382	989	4,164	66	1,321	0	0	7	8,929
Jun-12	2,208	1,008	5,086	49	847	0	0	1	9,199
Jul-12	2,190	1,001	4,366	254	1,010	0	0	1	8,822
Aug-12	1,835	1,004	5,358	16	898	0	0	10	9,121
Sep-12	1,789	1,059	5,226	30	1,228	0	0	1	9,333
Oct-12	1,706	967	5,640	54	1,354	0	0	1	9,722
Nov-12	2,199	839	6,625	71	1,645	0	1	0	11,380
Dec-12	1,768	662	5,818	77	920	0	0	6	9,251

Table 4 – Gas: Annual & Monthly Gains by Supplier